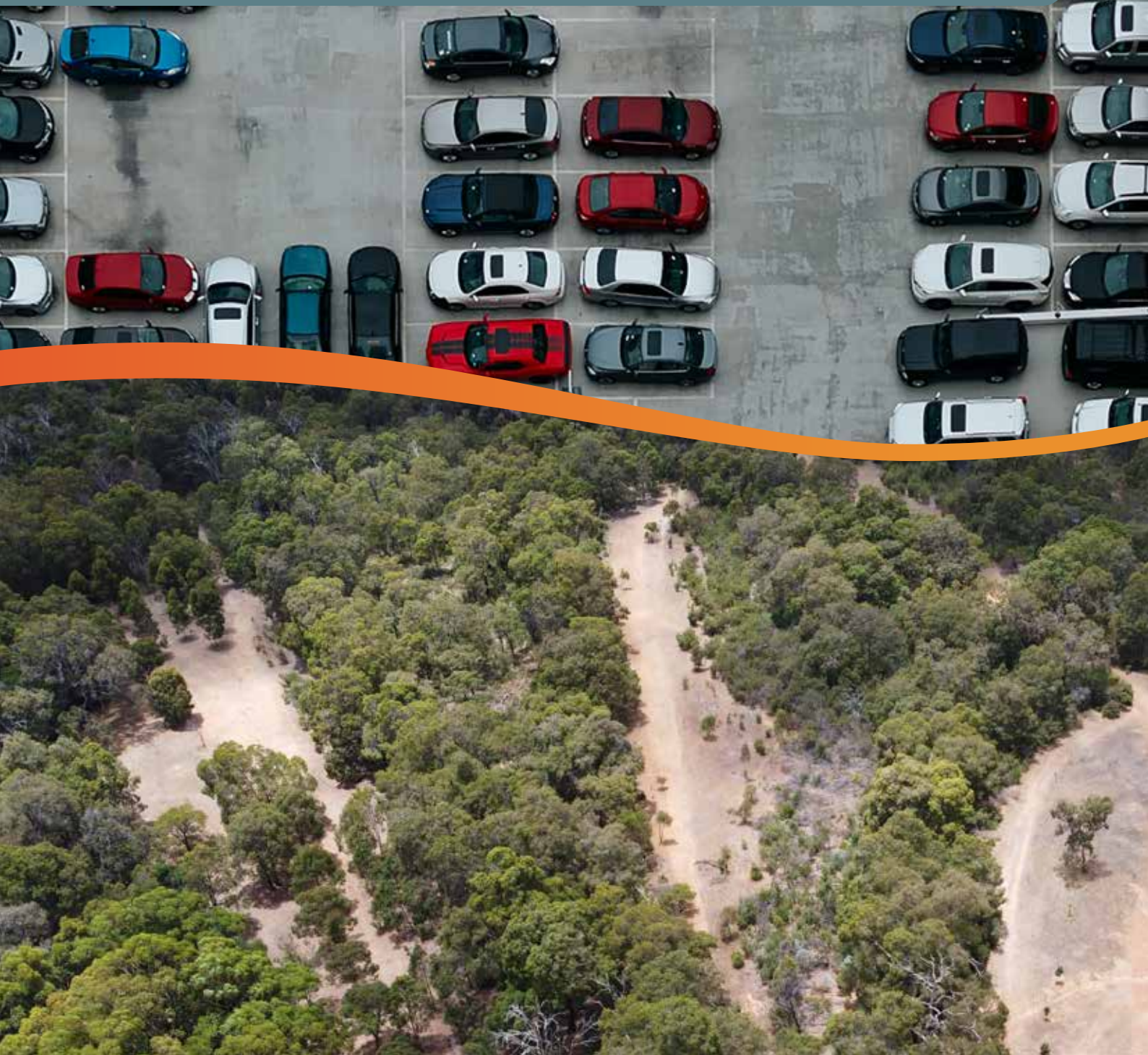
City of Kalamunda

Overflow Car Park Access

Kalamunda Community Centre/Jorgensen Park, Kalamunda

Community Engagement Report | 2021



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Executive Summary

The purpose of this community engagement was to investigate community sentiment and perception in regards to the use of the overflow car park in Jorgensen Park. The overflow area was originally designed for special events use.

The recommendation is to allow use of the overflow car parking area for visitors of Jorgensen Park.

Background

Historically the overflow area was unmarked and was a gate with access to the old fairway.

The area was clearly defined during construction of the new Kalamunda Community Centre.

Details and Analysis

The popularity of the park for bush walking and dog exercise coupled with the new community centre's high visitation numbers has put the available car parking under pressure.

The previous overflow area allowed parking over the old fairway, the area has now been clearly gated and designated.

The overflow area of the site (near the fairway) has always been used for special events, and following a meeting with neighbours post opening of the new centre it was confirmed this will continue to be the case.

In recent months the City was alerted to the fact the asphalt car park was at capacity and received requests for it to be opened.

The City has completed consultation with neighbours, local residents, Kalamunda Community Centre patrons and visitors and Jorgensen Park users regarding the availability of parking and the possibility of opening the overflow car park 24/7 or at peak times.

Community Engagement

Targeted consultation ran from 18 - 31 August 2021

Community Consultation for the project was delivered via a *Communications and Engagement Plan* prepared in line with IAP2 best practice principles.

The plan was designed to meet IAP2 Spectrum Inform, Consult, Collaborate & Empower levels, working directly with the public throughout the process to obtain public feedback on analysis, alternatives and decisions, and was supported by an integrated marketing campaign.

Key Engagement findings:

373 survey responses were received during the consultation period and 3 submissions/enquiries.

Social Media raised a broader awareness of the Plan receiving over 17.265 impressions; 1,511 Post Engagements and 65 comments.

An online poll was held during the campaign to gain a quick, overall understanding of community sentiment for the overflow car park. Social Media users were asked to respond using emojis as feedback to make it as easy and as accessible as possible; and a poll was also conducted on the Engagement portal for those not using social media.

Poll results:

Facebook received:

17 x 👍 **Easy to get parking.**

49 x 😮 **So popular I can't get a space!**

Instagram received:

0 x 👍 **Easy to get parking.**

8 x 😮 **So popular I can't get a space!**

The Engagement Portal received a total of 82 responses.

15% 👍 **Easy to get parking**

85% 😮 **So popular I can't get a space!**

Conclusion

Overall results showcased community support for the overflow car parking to be open.

Some local neighbours have indicated a preference for the car park to be opened at certain times, with a number advising the City they understand it is at capacity, and don't have objection to it being used in the day. However they have raised concerns with the car park being open at night.

A large number of responses came from dog walkers who prefer the overflow car park area as the safest exit point and car park access to the Jorgensen Park .

Community Engagement

Communications and Engagement Objectives:

1. Disseminate information to local community, neighbours, park users and community centre patrons/visitors about the consultation with context.
2. Increase stakeholder understanding of the consultation and what issues the City is seeking to resolve.
3. Collect feedback from the community – including neighbours and users of the area - to inform recommendations regarding the use of the overflow car park.
4. Inform and update community on consultation outcomes.
5. Prompt a positive consultation experience among those who use the space/facility/site.

Strategic Planning Alignment

Kalamunda Advancing Strategic Community Plan to 2027

Priority 1: Kalamunda Cares and Interacts

Objective 1.1 - To be a community that advocates, facilities and provides quality lifestyles choices.

» Strategy 1.1.1 - Ensure the entire community has access to information, facilities and services.

» Strategy 1.1.2 - Empower, support and engage all of the community.

Objective 1.2 - To provide a safe and healthy environment for community to enjoy.

» Strategy - 1.2.3 Provide high quality and accessible recreational and social spaces and facilities.

» Strategy - 1.2.1 Facilitate a safe community environment.

Objective 1.3 - To support the active participation of local communities.

» Strategy 1.3.1 - Support local communities to connect, grow and shape the future of Kalamunda.

» Strategy 1.3.2 - Encourage and promote the active participation in social and cultural events in the City of Kalamunda.

Priority 3: Kalamunda Develops

Objective 3.1 - To plan for sustainable population growth.

» Priority 3: Kalamunda Develops

Objective 3.2 - To connect community to quality amenities.

» Strategy 3.2.1 - Optimal management of all assets.

Priority 4: Kalamunda Leads

Objective 4.1 - To provide leadership through transparent governance.

» Strategy 4.1.1 - Provide good governance.

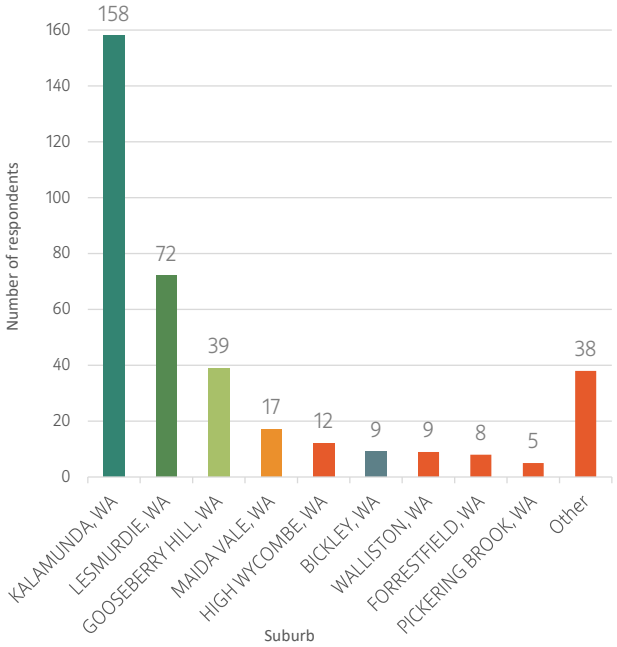
Communications and Engagement tools and objectives

The city engaged with key stakeholders and the broader community via:

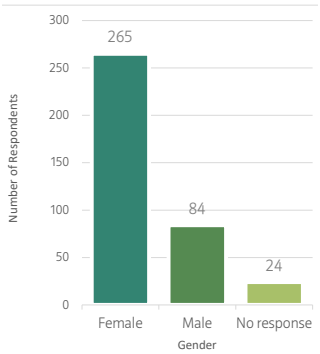
Engagement Tools	Objectives
Media Release (MR)	Targeting media outlets for a broader community reach.
Website: Linking to contributing nodes	Accessible, translatable, transparent. Single point reference. Links to Engagement Portal and Social Media.
Engagement Portal	FAQs, Online Survey, additional reading
Printed Survey	Print is tangible, tactile, is viewed as trustworthy and reaches stakeholders who are not online. The survey was distributed across all the City's buildings. eg. Libraries, Rec Centre.
Mail out/ letterbox drop	Directly targeting stakeholders
Social Media Campaign	Targeted posts can reach stakeholders 24/7: Facebook posts, LinkedIn, Twitter, Instagram.
Face-to-Face	One-on-one meetings as required to address stakeholder enquiries.

Engage (Survey) | Demographics

Suburb of Respondents



Gender of Respondents



Engage Traffic

545 Total visits

69 Max visits per day

348 Informed Visitors

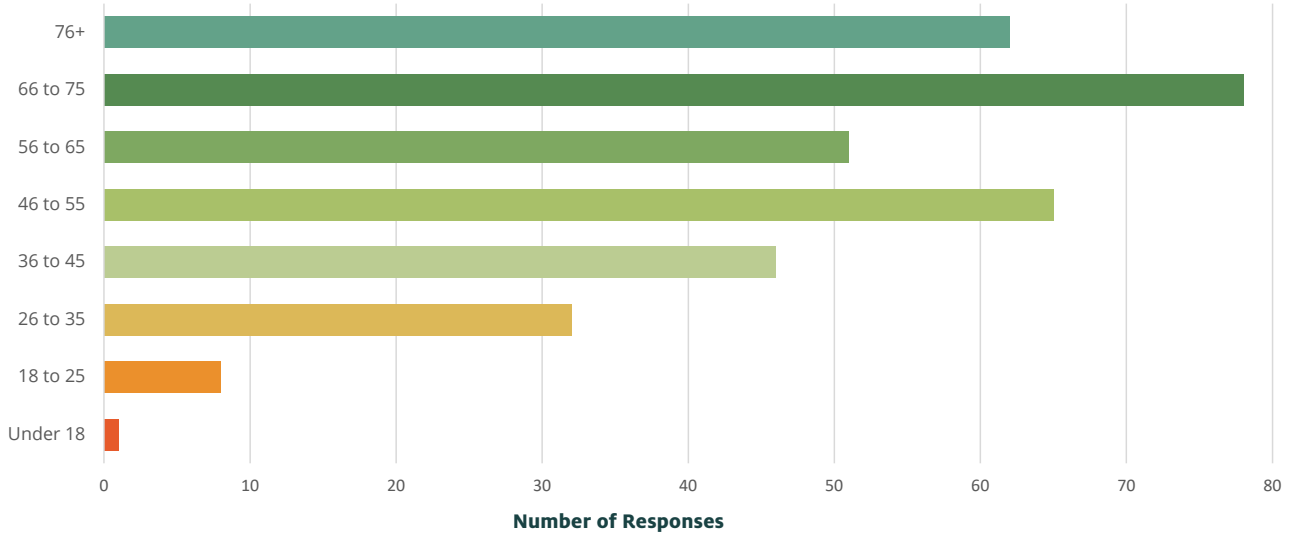
310 Engaged Visitors

419 Aware Visitors

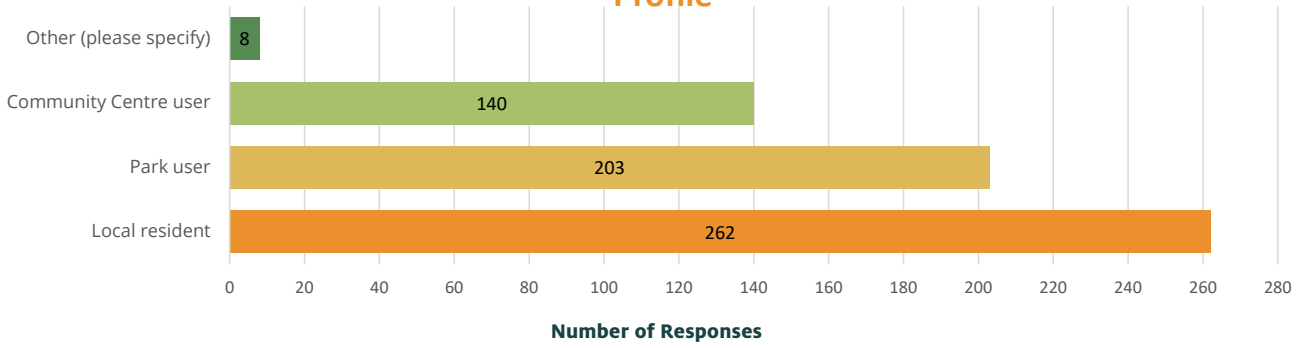
The survey was a mixture of rating style questions and open comment questions.

The Survey received 373 responses
(In addition, 3 x Submissions were received.)

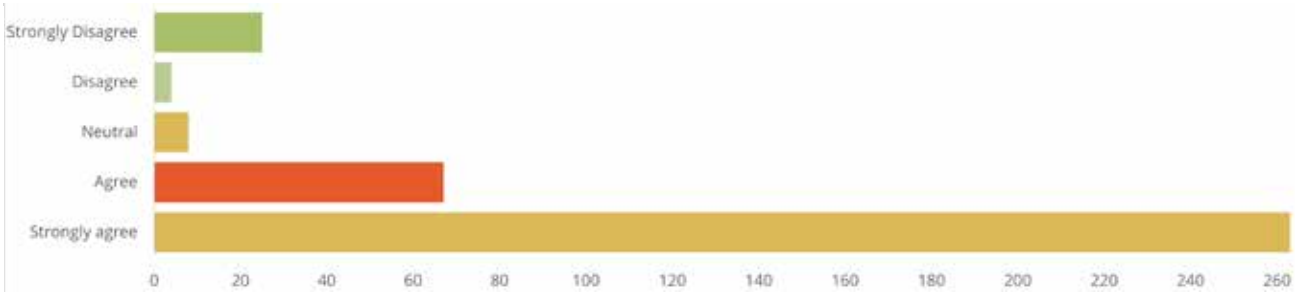
Age of Respondents



Profile

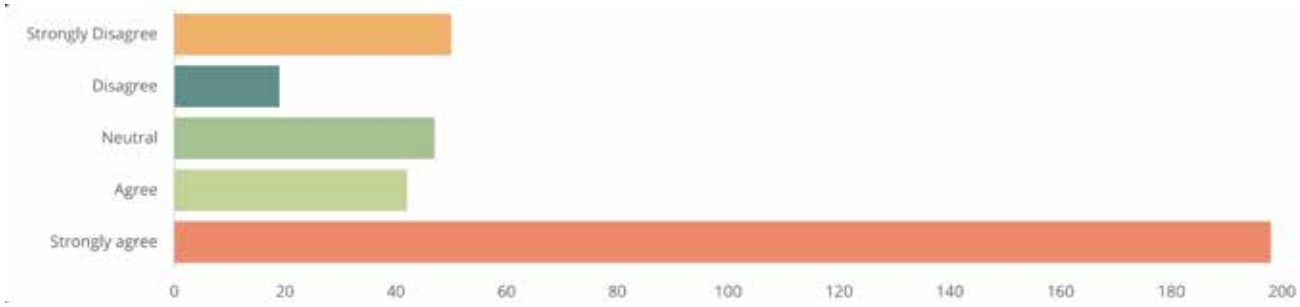


In my opinion, the parking and traffic is a significant problem that needs addressing:



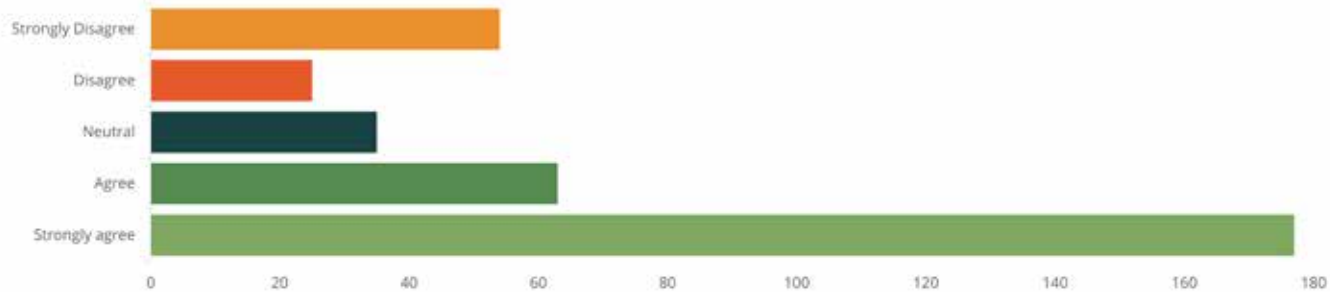
Number of Responses

I support the overflow carpark being always open:



Number of Responses

I support opening the overflow carpark daily from 7am and 4pm:

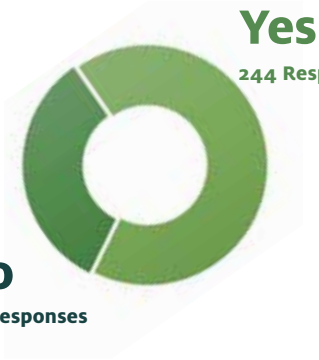


Number of Responses

Engage (Survey) | Responses
Continued

Would you support:

Sealing of the overflow car park for all weather access



Yes
244 Responses

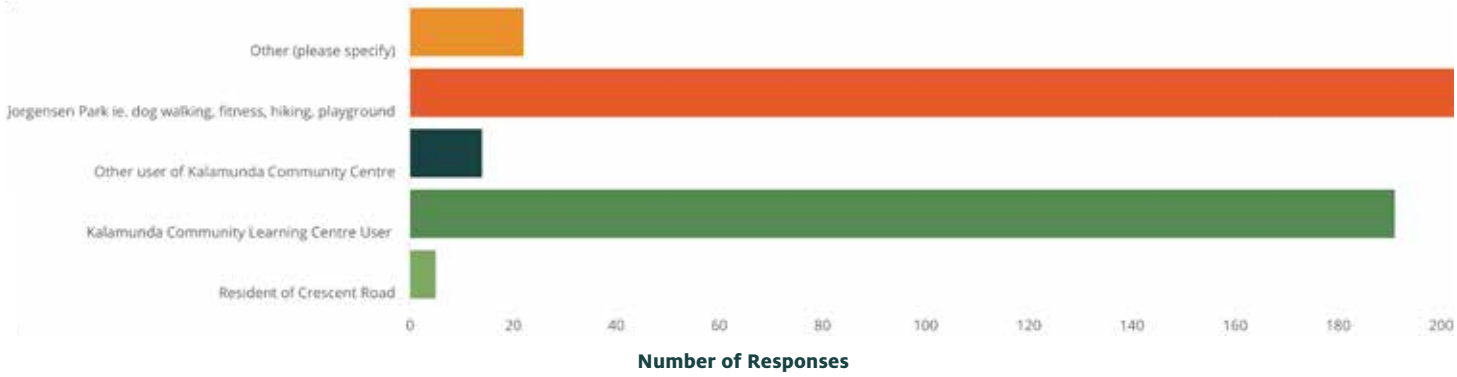
No
120 Responses

Further expansion of car parking in to the cleared areas of Jorgensen Park

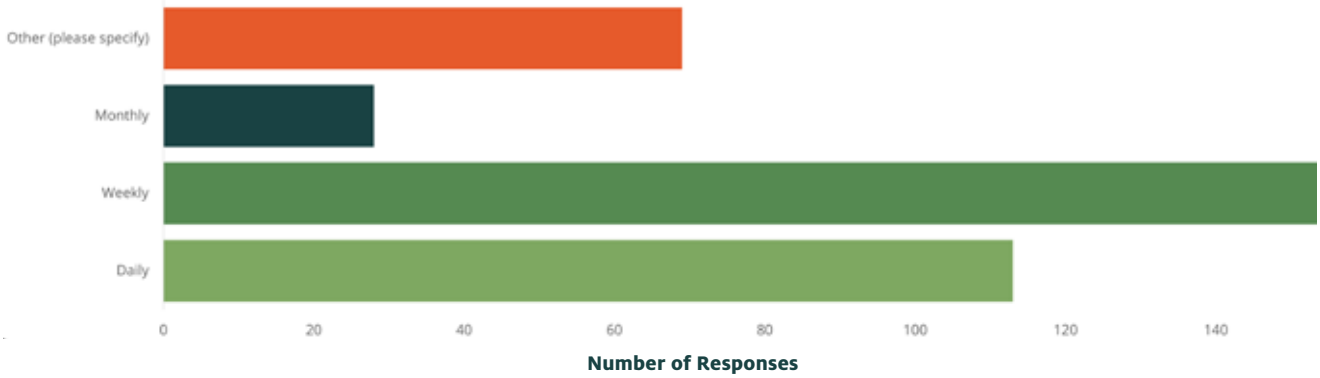
Yes
195 Responses

No
159 Responses

For what reasons do you currently use/access the area (tick all that apply):



How often do you visit:

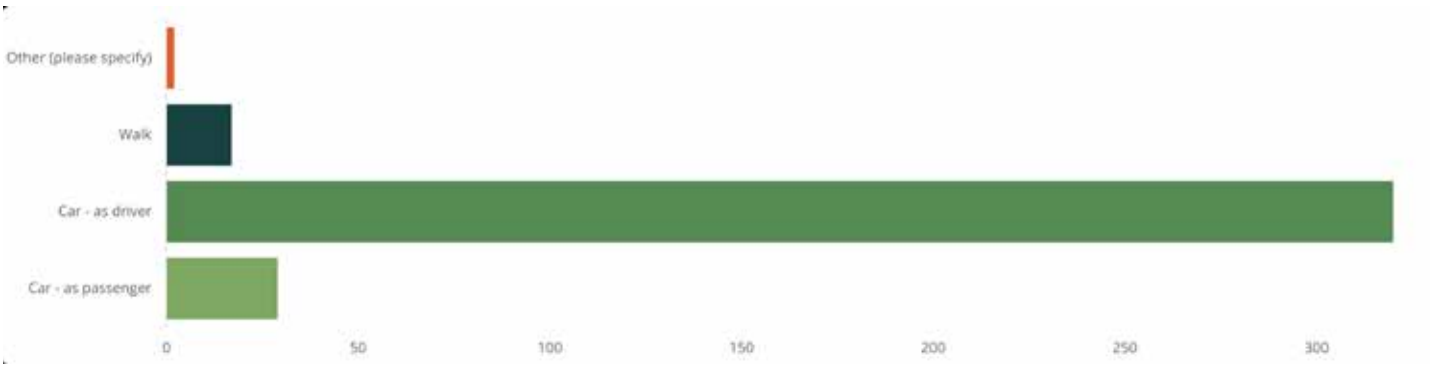


Engage (Survey) | Responses Continued

When do you usually visit:

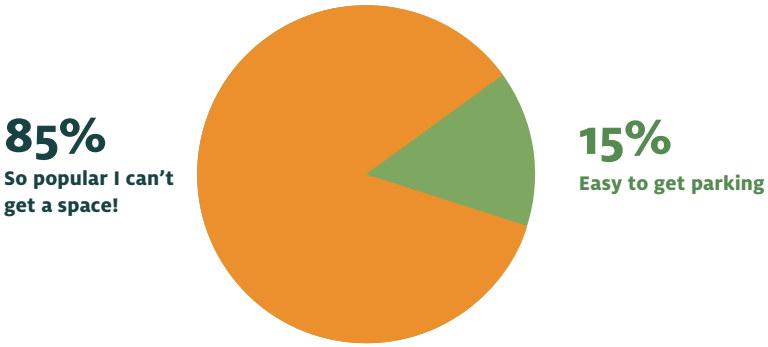
Number of Responses

How do you access the area:



Number of Responses

Quick Response Poll - EngageHQ



Submissions

Text has been included without edits as provided.

Submission 1 - ref IN21/136CBD16

I visited the park on Sunday and was very happy to see the overflow was open, it was much needed.

I also saw a sign (photo attached) about another survey the city is doing about dog excersises areas which is fantastic. I've definitely filled in that survey.

Why isn't there a sign for the overflow parking survey? This would be the easiest and most effective way to inform park users.

Submission 2 - ref IN21/18A4833C

Dear Echo?

I am writing in response to the article with the above title on page 4 of Echo News dated Friday, August 27, 2021. I was astounded by the rather impertinent suggestion from the City of Kalamunda that users of the Kalamunda Community Centre were being encouraged to "car pool when possible" so that the overflow car park could be closed most of the time. Whatever next? Will they be asking dog walkers to car pool too?! I would be very interested to hear more about the "needs of the local residents". How many local residents would be adversely affected by the overflow car park being open at all times, exactly how would these residents be adversely affected, and how is it that such a small number of residents can exert such a disproportionate influence in this matter? To say that "the overflow parking was only ever meant to be used in the short term during the construction of the new Kalamunda Community Center" is not a convincing justification to close the overflow car park, especially in the context of increasing numbers of park visitors in recent times.

I am a long-time user (dog walker) of Jorgensen Park, and a ratepayer of the City of Kalamunda. I have completed the on-line poll about the car-parking situation and have also contacted the City of Kalamunda by phone and email and have not received any satisfactory response. In the absence of any convincing reasons to do otherwise, I consider that the only satisfactory solution to the parking situation is for the overflow parking area to remain open at all times.

Yours sincerely,

Submission 3 - ref INT21/3AA5D102

Good morning

Firstly, we would like to thank you for providing us with keys to access our blocks.

The residents (we) along the park have met to see how the overflow car park has been working since the chains were installed.

We have been monitoring the use of the overflow car park and thought that we should bring a few things to your attention.

1. The car park is being unlocked every day and it is not being locked at night. A number of the residents have gone down after dark to lock the chains.
2. The chains are quite difficult to lock and this may be one of the reasons why they are not being locked at night.
3. Because the park is not being locked, dog walkers are preferencing parking in the overflow car park.

We would like to work with the City to address these issues and have some suggestions:

1. Could arrangements be made to ensure that the car park is locked at night for safety and security reasons and locked all weekend, unless needed for an event.

2. Could someone look at the chains to see if they can be extended to make it easier for people to use them.

3. To create a better understanding of the car park use, especially before summer, could a sign be erected letting people know that the car park will be locked at night and weekends? (Not sure exactly what to put on the sign, but some suggestions could be " Cars will be locked in if not removed by a specific time" and there could also be mention of a fee for example, if a car does get locked in and they need to call someone to have the chain opened.)

[redacted] we look forward to hearing from you.

[redacted]

City of Kalamunda Responses to Submission 3 - ref INT21/3AA5D102

Hi [redacted]

Thank you for your email. Thank you also for closing the car park after hours.

There have been a number of events that the car park has been opened for, but the users have not closed the carpark gates as per their agreement – the City is working through these.

The Rangers and Operational Teams have also been monitoring the use, along with a range of community feedback.

The day to day management of the Car Park is now with Operational teams and not with myself. I will still be in the background providing support / history and background if needed.

The key teams have been sent the email below and will be in touch soon.

Kind Regards,

[redacted]

Manager Asset Delivery

HI [redacted]

Lovely to meet you! Further to [redacted] email I would like to thank you for your continued contact with the City in regards to the gate.

The City is aware of an issue where it was left opened and has addressed this over the weekend.

During last week there was also an issue where a user group opened the gate to access additional parking and advised they did so as there was none available.

We certainly agree the dog walkers seem to prefer it and are using it at any time that it is open.

The idea of some additional signage is a great one – and something we have also been discussing. We are looking to see if we can incorporate something that enables information on the site as well.

Your eyes on the ground and the assistance of neighbours to date in providing feedback is much appreciated. We have also had a fair amount of feedback from dog walkers and users of the Community Centre as well. All of this is important as a part of the management of the site.

Please do not hesitate to reach out with any further feedback/ideas and suggestions as we work through the community engagement and education on the site and how parking works.

[redacted]

Manager Customer and PR

Submission 3 - ref INT21/3AA5D102 Part B

Good morning

Thanks so much for your quick response to my email to Nicola last week. I wanted to wait another week before contacting you.

We know the City has had many users of the park contact you to complain about the parking situation, especially with the beautiful weather we had over the weekend. We understand that the park should be available for all in the Community to use but just like on a hot summer's day when you go to the beach you may not always get a carpark. We know it will take some time for users of the park to realise that the overflow car park is not permanent and there is limited parking, but we would like to see it closed, over the weekend, as it was in the past, unless there is an event,

We still have some queries:

1. The overflow carpark was again left open on Friday night. We went down to close it but there was a problem and we couldn't open the padlock to close the chain. What is the purpose of having more than one padlock? In the end we simply used a cable tie to secure it.

2. We know and understand that the KCLC needs to use the overflow during the week. Who will be responsible for opening and closing the car park?

3. We received a letter this week about an event happening in the park 27-28th August. Will it be the organisers of the event to secure the overflow car park at the end of the event?

We look forward to hearing from you with regards to our questions.

City of Kalamunda Responses to Submission 3- ref INT21/3AA5D102 - Part B

Thanks

In regards to your queries:

The overflow carpark was again left open on Friday night. We went down to close it but there was a problem and we couldn't open the padlock to close the chain. What is the purpose of having more than one padlock? In the end we simply used a cable tie to secure it.

One of the issues is where people try to close and other cars have parked in the area. We are planning community consultation to commence this week and seek everyone's thoughts on the best way to manage the site. The multiple padlocks are so there is one that is universal for our rangers to open. These are not usually given to members of the public. In your case access has been provided to neighbours and this was the reason for the padlock set up that has been created.

We know and understand that the KCLC needs to use the overflow during the week. Who will be responsible for opening and closing the car park?

This is subject to the results of the Community consultation. Great that you understand the issues with capacity and are supportive of it being opened during these times. We have to manage how it will be closed and what signage. We have a couple of potentials, subject to results of the consultation that we will then bring back and provide another update for you.

We received a letter this week about an event happening in the park 27-28th August. Will it be the organisers of the event to secure the overflow car park at the end of the event?

Yes – Noting the difficulties with locking this is the plan. They are also utilising some off-site parking – as the reality is that visitation to Jorgensen park are also very high on any given day. We are trying to take the pressure of the car park as much as possible and also actively encouraging car pooling.

regards

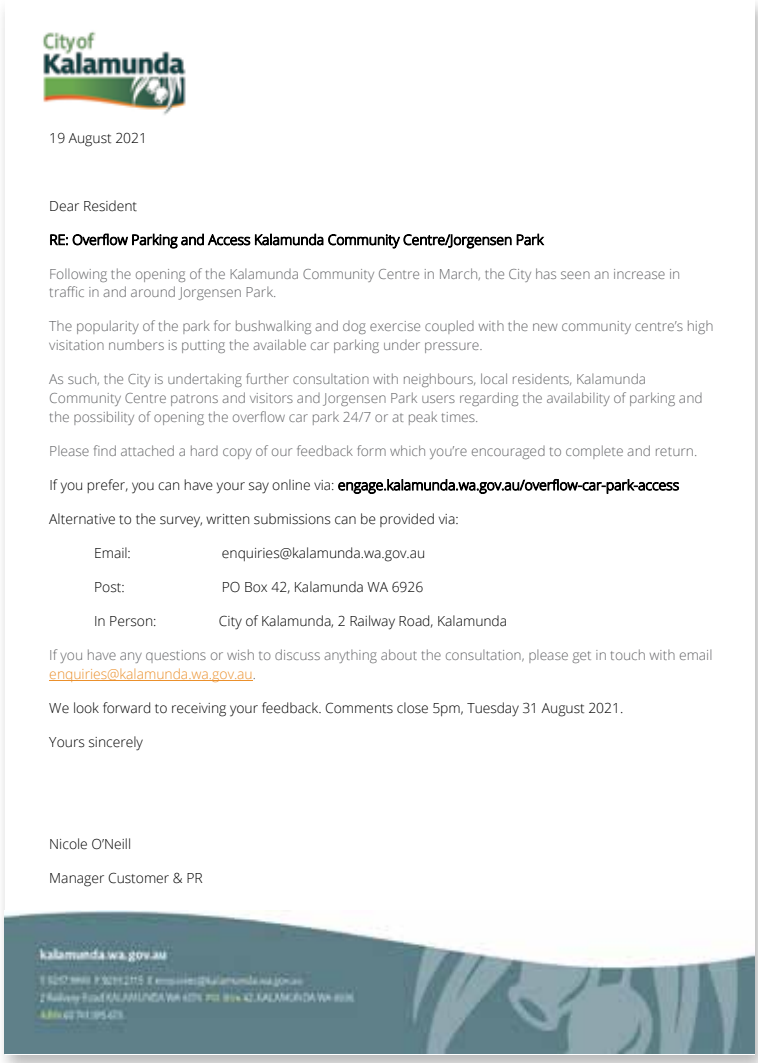
Manager Customer and PR

Example of Communications

Communications included:

- Community Survey
- Social Media Awareness Campaign
- Website: Linking to contributing nodes
- Media Release
- Newspaper advertisements
- Posters/flyers and eNewsletters
- Letters to residents (neighbours)
- FAQs
- Face-to-Face
- Site signage

Content was posted across the City's buildings and shared with Stakeholders.



City of Kalamunda

19 August 2021

Dear Resident

RE: Overflow Parking and Access Kalamunda Community Centre/Jorgensen Park

Following the opening of the Kalamunda Community Centre in March, the City has seen an increase in traffic in and around Jorgensen Park.

The popularity of the park for bushwalking and dog exercise coupled with the new community centre's high visitation numbers is putting the available car parking under pressure.

As such, the City is undertaking further consultation with neighbours, local residents, Kalamunda Community Centre patrons and visitors and Jorgensen Park users regarding the availability of parking and the possibility of opening the overflow car park 24/7 or at peak times.

Please find attached a hard copy of our feedback form which you're encouraged to complete and return.

If you prefer, you can have your say online via: engage.kalamunda.wa.gov.au/overflow-car-park-access

Alternative to the survey, written submissions can be provided via:

Email: enquiries@kalamunda.wa.gov.au

Post: PO Box 42, Kalamunda WA 6926

In Person: City of Kalamunda, 2 Railway Road, Kalamunda

If you have any questions or wish to discuss anything about the consultation, please get in touch with email enquiries@kalamunda.wa.gov.au.

We look forward to receiving your feedback. Comments close 5pm, Tuesday 31 August 2021.

Yours sincerely

Nicole O'Neill

Manager Customer & PR

kalamunda.wa.gov.au

Social Media | Campaign post insights

An integrated social media campaign was run across the City's Linkedin, Facebook, Twitter and Instagram accounts, with Facebook receiving the largest proportion of engagement. The campaign achieved over 14,348 Post Impressions.

Quick Poll

A poll was designed to gain a quick understanding of community sentiment for the Jorgensen Park/KCC Overflow Car Park. Social Media users were asked to respond using emojis as feedback.

Facebook received **17** x 👍 **Easy to get parking.** **49** x 😮 **So popular I can't get a space!**

Instagram received **0** x 👍 **Easy to get parking.** **8** x 😮 **So popular I can't get a space!** **1** x 👋 **1** x 🙏 😍

August 18, 2021 12:14pm

Quick Poll – Jorgensen Park Car Park

👍 Easy to get parking

😮 So popular I can't get a space!

Whether you're a neighbour, park user or a visitor to the Community Centre - we want to hear from you about parking and how you feel about opening the overflow area.

Answer in comments or complete the survey here: https://engage.kalamunda.wa.gov.au/overflow-car-park-access

Comments close: 5pm Tuesday 31 August

Impressions	Reach	Reactions	Likes	Comments	Shares	Clicks	Eng. Rate
10,747	9,504	67	17	30	12	1,000	10.32%

https://www.facebook.com/photo/?fbid=199484165552146&set=a.159075422926354

August 18, 2021 12:14pm

Quick Poll – Jorgensen Park Car Park

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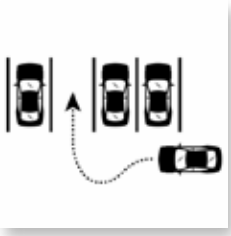
Comments close: 5pm Tuesday 31 August

Impressions	Reach	Engagement	Likes	Comments	Saves	Eng. Rate
842	785	45	28	17	0	5.34%

https://www.instagram.com/p/CSs7ORJNOYy/

Social media posts:



August 24, 2021 03:20pm

Beep Beep

We want to avoid car park chaos and we need your help!

Tell us how and when you visit Jorgensen Park – leisure, learning or other?

With so many peeps using the area we want to re-look at parking availability across the day 😊

Whether you're a neighbour, park user or a visitor to the Community Centre – we want to hear from you!

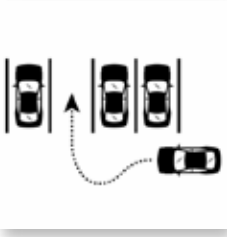
https://engage.kalamunda.wa.gov.au/overflow-car-park-access

Comments close: 5pm Tuesday 31 August

Impressions	Reach	Reactions	Likes	Comments	Shares	Clicks	Eng. Rate
4,138	4,097	5	5	16	2	307	7.95%

https://www.facebook.com/photo/?fbid=203485271818702&set=a.159075422926354

Social media posts:



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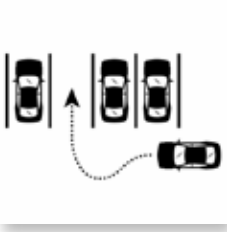
Whether you're a neighbour, park user or a visitor to the Community Centre – we want to hear from you!
https://engage.kalamunda.wa.gov.au/overflow-car-park-access
Comments close: 5pm Tuesday 31 August

Impressions	Reach	Engagement	Likes	Comments	Saves	Eng. Rate
614	592	14	9	3	2	2/28%

https://www.instagram.com/p/CS8tNg2tbQ4/



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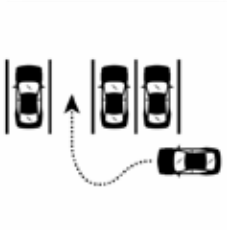
https://engage.kalamunda.wa.gov.au/overflow-car-park-access
Comments close: 5pm Tuesday 31 August

Impressions	Engagement	Likes	Comments	Shares	Clicks
338	12	2	0	0	10

https://www.facebook.com/photo/?fbid=203485271818702&set=a.159075422926354



August 18, 2021 12:14pm

Jorgensen Park Car Park
Whether you're a neighbour, park user or a visitor to the Community Centre - we want to hear from you about parking and how you feel about opening the overflow area.
Complete the survey here: https://engage.kalamunda.wa.gov.au/overflow-car-park-access
Comments close: 5pm Tuesday 31 August

Impressions	Engagement	Favourites	Replies	Retweets	Clicks	Eng. Rate
274	2	0	0	0	2	0.70%

https://twitter.com/CityofKalamunda/status/1427846378353483781

August 24, 2021 03:20pm

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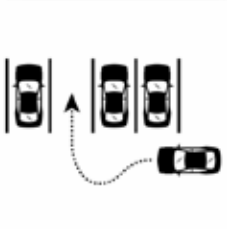
203	0	0	0	0	0	0%

https://twitter.com/CityofKalamunda/status/1427846378353483781



August 24, 2021 03:20pm

Beep Beep
We want to avoid car park chaos and we need your help!
Tell us how and when you visit Jorgensen Park – leisure, learning or other?
With so many peeps using the area we want to re-look at parking availability across the day 😊
Whether you're a neighbour, park user or a visitor to the Community Centre – we want to hear from you!
https://engage.kalamunda.wa.gov.au/overflow-car-park-access
Comments close: 5pm Tuesday 31 August

Impressions	Reach	Engagement	Likes	Comments	Saves	Eng. Rate
108	105	0	0	0	0	0%

https://www.facebook.com/122733271134238/posts/137739011865598

The Influence (Youth)

Note: Names have been redacted

Facebook comments - 19 August 2021

This is a no brainer COK.... We should be encouraging residents and members of the community to exercise and engage with their local facilities rather than inhibiting them. Once you find a workable 'solution,' please do the same to Whistlepipe Gully.

agree. Ridiculous situation at Whistlepipe. 🙄

Matt Petch , agree, such a no brainer. Ridiculous to not have the overflow open, thought that was what "overflow" meant, a place to park when car park full. But matches a lot of the decisions the City of Kalamunda has made last few years.

So how much did the city of Kalamunda spend on the temporary hired fence for about 2 years and then decided to build a permanent fence around the overflow carpark . Once they built the permanent fence and a nice crossover after again about 2 years they then decide to lock it up so it can't be used .

City of Kalamunda

Thanks - the over flow car park was created for special events and was not planned for everyday use.

With the popularity of the Kalamunda Community Centre and Jorgensen Park continuing to grow, we have received a lot of feedback regarding parking in recent weeks so we wanted to capture feedback strategically and launched the current survey. Once feedback closes at the end of August, we will look at all options for solutions taking into account the needs of the neighbours along with visitors to the site.

City of Kalamunda not correct . The overflow carpark was created because the normal carpark was used by Pindan during construction as their lay down area . You hired temporary fencing for about 2 years . Once the new centre was finished and the carpark reopened you then decided to put a pine post fence in and a crossover . Then you decided to lock it up so it can't be used . How much did the council spend on hiring the temporary fencing ? The only reason you have received feedback in the last few weeks is because you decided to lock up the carpark you just built !

Oh City of Kalamunda I would like to know how much the hired temporary fence cost . Why didn't you just build the current fence straight up !

Definitely need the overflow parking. And more bins!

Never used to have a problem, always used the overflow car park as I visited for family and dog walks so was easier to access the park from that car park. Now parking is crazy and there is definitely not enough.

the 'overflow' carpark has had the chain up during classes at KCLC.

Please open the overflow, even if it between 9-3. What is the point of a beautiful new facility if people can't park. Also buses need to be catered for, currently they are parking on the pavement.

Just keep the dirt overflow parking area open for the many dog walkers. Remove the chain. It is more convenient and safer for dog walkers, because they wont have to walk through the bitumen car park with their dogs, and it will ensure dog walkers dont take bays in the main car park. The overflow carpark is probably more convenient for bike users as well.

This Poll is poorly written and I'm sure like me, many people have more than one answer for many of the questions. I hope you actually read the extra comments as I've had to add an extra comment for nearly every question!

Q. 1 - I would prefer for the over-flow parking to be open from 7am-6pm, not 7am-4pm - especially during Summer

Q. 2 - I don't care if the overflow carpark is sealed or not, but I do think the over-flow car park should be kept opened, especially for people loading dogs and bikes etc.

Q 5. We use the park at different times of the day - late afternoons on weekdays and anytime on weekends, but mostly in the mornings.

Q 6. I access the park as a passenger AND as a driver.

Author: City of Kalamunda

Thanks for your feedback - we'll add these comments to our report 🙂

Survey completed, however pressing the Save and Continue button does not seem to do anything so I'm unsure if the surveys are being submitted to you

won't work on safari, use chrome or a PC

Author: City of Kalamunda

Default web browsewr on iPhone is Safari - and the surveys are compatable with this browser as long as the latest version is running. Another option is to download the Chrome app and then make it your default browser via 'settings'.

Hard copies of the survey are available from City buildings, or you can download a copy from the website fill out and email back to enquiries@kalamunda.wa.gov.au 🙂

same here

see below 😊

Author: City of Kalamunda

Thanks - good news is the surveys are available via all browsers (except Explorer which is being phasing out over the next 12-months with Edge the alternative).

To help improve the feedback experience, we'll make it clearer at the start of each survey to check you have latest browser update before starting.

If you're experiencing ongoing issues - there is also the option to download the survey, add your feedback and email to enquiries@kalamunda.wa.gov.au and we'll input the answers.

City of Kalamunda . Good to see you make it easy for people . I'll pop into the office line up and get a form !

City of Kalamunda this happened with the dog poll the other week too. Why isn't it fixed? Beyond me why you'd launch yet another survey that doesn't work across all browsers. Just please get it fixed rather that repeatedly getting the team to 'take a look'.

Author: City of Kalamunda

Thanks we have some reports of issues using older browsers and Safari. We recommend Chrome and edge and have asked the team to take a look.

The overflow area has absolutely to be opened. If only between 9 and 3 when the CLC is busy. Thank you.

I loved the overflow area. Quick easy access from the car to the park with the dogs without running the gauntlet across the car park first

What about a public transport service?

We went up on Sunday and were surprised the carpark was chained off when it was open the last few times we went. There were many cars waiting to park in the community centre carpark. We had to go find somewhere else to park.

Please keep the overflow parking open 24/7

Hey city of Kalamunda . Just on another matter now that Pindan no longer exist who is responsible for repairing defects on the new building ?

Author: City of Kalamunda

Hi thanks for the question - will check in wth our team to see if there's a pathway or if it's still being reviewed 🙂

Couldn't save the survey unfortunately!

Author: City of Kalamunda

While the surveys are available across all browsers (except Explorer which is being phasing out over the next 12-months with Edge the alternative) you do need to be running the latest version otherwise you may experience some glitches. If you're experiencing ongoing issues - there is also the option to download the survey, add your feedback and email to enquiries@kalamunda.wa.gov.au and we'll input the answers.

This is a HUGE area behind the learning centre off spring (at the top on the right & you go down) my friend told me about. We find it so much easier parking here. Leaves room for the people using the learning centre too 👌 Problem solved 🤗

May be an image of grass and tree

we saw this area, are you allowed to park here?

City of Kalamunda thanks for letting me know. They might need some signs seeing as it even has a driveway into it!

Author: City of Kalamunda

* the City's parks team has advised this reserve is a ❌'no parking' area

Author: City of Kalamunda

- thanks for reaching out! Will double check this tomorrow with our Rangers and let you know 🙂

thanks!

City of Kalamunda? Can we park here?

There were other cars in there so I guess we just made an assumption as several people had been talking about it. My friend told us about it as she's been using it for some time 🙂

Can you also do a survey for the playground equipment at Stirk Park!

Please update post CoK to advise survey won't work on safari, copy and paste to chrome

Keep it open until 8pm (close it for the benefit of local residents so no late night idiots use it). What's the point of having the extra parking spaces if they are under lock and key when most needed?

Why do you have a cover photo of a tree? You hate trees apparently. ~70% of tree cover has been lost in your council area...

Author: City of Kalamunda

Not sure re that stat- Some good info here on Tree cover https://www.greenerspacesbetterplaces.com.au/.../where...

Please open the over flow 👍🏼

Keep overflow open 24/7 please

Please open overflow

Save and continue button doesnt work

is this the one you go to?

Facebook: 24 August 2021

Went there about 9 days ago on the Sunday to walk the dog and the overflow parking was locked.

And cars were parked on the new mulched areas, terrible. Just leave the overflow open all the time, I don't see why it needs to be locked during the daytime.

Why not just open the overflow rather than over complicating things? There isn't enough parks.

I can't believe that this is the biggest problem that the shire has!!!

Beyond general parking chaos, there is a complete lack of allowance for bus parking. Jorgensen Park is such a fantastic area to explore and has a great orienteering course, perfect for school groups, but no bus parking! At minimum that overflow parking is the only place to park a bus.

I use both parking areas.

KCC parking in front of the building in allocated parking spots and overflow for dog or bush walkers.

I've tried to complete the feedback survey 3 times and it freezes every time I try to submit?

you need to respond to this.

I attend on Thursday morning at the Learning group. It is all but impossible to find a parking spot.

I park in the overflow to walk my dogs but sometimes it isn't open? Just leave it open.

We use the space regularly to walk our dog and take our babies for a walk. Up to 3 times a week. Hard to get car parks unless it's in the overflow.

d better do this and mention the illegal parking, don't forget!

Look at falls rd First!!!!!

I don't go there. I hope this helps you guys

guess I was lucky. Sunday mornings around 9:30 - 10 no trouble getting parking each week.

Instagram comments - 18 August 2021

The land that is the overflow car park has always been there but never fenced it , not sure why the chain has been added , should just have it a parking

Yes please 🙏 open the overflow area! My doggie and I are big fans of Jorgensen Park! 😍

😮 so glad you're reviewing. It's a draw card to the area but always a struggle to get a park.

Please keep it open. Almost impossible to find parking during peak times.

Instagram comment - 24 August 2021

I come occasionally to walk a dog or do a small walk, park in the gravel area and never have any problems. I usually come in the morning during the week